



**VALLETTA**  
CRUISE PORT



**CRUISE | FERRY**



Discover Malta...

Imagine sailing into a historic natural port which hosted famous explorers and traders, from the Phoenicians to the Romans, from the Arabs to the British, and others. Malta's Grand Harbour is one of the most breathtaking ports in the world which has been celebrated by numerous famous authors and explorers spanning centuries and continents.

A moment away is the islands' capital city of Valletta, a 16<sup>th</sup> century masterpiece built by the Knights of St. John, designated as a UNESCO World Heritage Site. Described as a city "built by gentlemen for gentlemen", Valletta is home to over 300 places of interest, within an area of 55 hectares.

The archipelago of islands, centrally located in the Mediterranean Sea, is truly a melting pot of major world civilizations and the point where cultures converge. This marriage has allowed us the gift of understanding true diversity, an international quality which translates into warm hospitality.

Malta's best kept secret is the sister island of Gozo, a unique oasis for visitors. This tiny island boasts a laid-back lifestyle and its eco-friendliness attracts the most discerning worldwide travellers.





# STRATEGIC LOCATION

Malta is strategically positioned in the centre of the Mediterranean offering endless possibilities for Eastern and Western itineraries. We welcome ships of all sizes, from luxury boutique lines to large resort class ships. Expanding the itinerary to include the sister island of Gozo creates a “2 for 1” bonus with no additional port charges, and offers the possibility of operating onboard casinos whilst in Maltese territorial waters.

## DISTANCES TO VALLETTA in Nautical Miles

AJACCIO	468	—————	PIRAEUS	517	—————
BARCELONA	695	—————	RAVENNA	691	—————
CIVITAVECCHIA	406	—————	TUNIS	226	—————
DUBROVNIK	471	—————	VENICE	810	—————
GENOA	580	—————			
GIBRALTAR	995	—————			
GOZO	13	—			
LIVORNO	535	—————			
MESSINA	155	—————			
MONACO	600	—————			
NAPLES	380	—————			
PALERMO	220	—————			
PALMA	612	—————			

Source: MedCruise



# PORT SERVICES

## VALLETTA CRUISE PORT TARIFFS

Available upon request

## MAIN PORT CHARGES

Regulated by Transport Malta

## PORT OPERATIONS

24/7 year-round Valletta Port Control  
+356 2555 4491 / +356 2555 4492 /  
+356 9949 4313

## PORT SECURITY OFFICER

+356 2555 4400 daytime or  
24-hour line +356 9942 1575

## HARBOUR MASTER

+356 2555 4401 / +356 9943 4312

## CUSTOMS & IMMIGRATION

Customs officers, quarantine  
and immigration officials  
are available 24/7 year round

## CUSTOMS (BAGGAGE ROOM)

+356 2123 3014 / +356 2123 3868

## IMMIGRATION POLICE

+356 2123 2469 / +356 2122 4001

## COACHES

May be positioned directly  
on quays. Prior registration  
with Valletta Cruise Port required

## ON SITE TRANSPORTATION

Taxis, public and open-top buses,  
horse cabs, traditional boats, the Upper  
Barrakka Lift, and parking facilities

## PILOTAGE

24/7 year round

## LINESMEN

24/7 year round

## TOWAGE

Available, but not compulsory

## PORTER SERVICES

Available

## BUNKERING

Fuel Grades - IFO range from  
380 to 30 CST, gas oil (diesel);  
Available via bunker barge  
or road tanker

## WATER

Fresh water available on  
request by road bowser

## WASTE MANAGEMENT, SEWAGE & RECYCLING

Collection by authorised  
waste collectors

## SHIP REPAIR

Max. length of vessel: 400m;  
Max. tonnage: 300,000 DWT

## SHIP SUPPLIES

Available upon request

# APPROACH INFORMATION

## MALTA PILOTS

### ETA

2 hour advance notice

### BOARDING

Fairway Buoy Pilot Station

### VHF CHANNEL

Channel 12

### RADIO FREQUENCY

Call sign 9HD,  
24/7 with WT, RT & VHF

### RADIO PHONE FREQUENCY

2.625kHz

### LISTENING FREQUENCY

2.182kHz

### VHF CALLS

Channels 12/14/16  
24/7 year round

*No arrival / departure time or day restrictions*

# BERTHING



## PINTO WHARVES

- QUAYS 1-2
- QUAY 3
- QUAYS 4-5
- WINE WHARF QUAY

## SPILL-OVER QUAYS

- DEEP WATER QUAY
- BOILER WHARF QUAY
- LAB WHARF QUAY

## MAX. LENGTH

360m\*

## MAX. WIDTH

No restrictions

## MAX. BEAM

No restrictions

## MAX. DRAUGHT

12m

## MAX. PASSENGERS

No restrictions

## TIDE VARIATION

Negligible

\*to date

	PINTO WHARVES				SPILL-OVER QUAYS		
	Quays 1 - 2	Quay 3	Quays 4 - 5	Wine Wharf Quay	Deep Water Quay	Boiler Wharf Quay	Lab Wharf Quay
Length of quay	307m	171m	252m	73m	488m	383m	443m
Maximum vessel LOA	360m	220m	360m**	135m	333m	294m	360m
Minimum depth of water	11m	9.8m>11m	11m>12m	8m	9m	6.6m>8m	7.6m>15.7m
Height of quay above chart datum	2.2m	2.2m	2.2m	3.3m	3.14m	2.3m	2.2m
Number of bollards	16	8	13	5	33	17	12
Space between bollards	20m	20m	20m	15m	15m	9.8m>34.4m	20m
Fender type	cylindrical (foam-filled) 6m x 1.5m	V-type	cylindrical (foam-filled) 6m x 1.5m	cylindrical 1m x 0.8m	cylindrical 1m x 0.8m	cylindrical 1m x 0.8m	cylindrical 1m x 0.8m

\*\*Increased after the planned structural changes

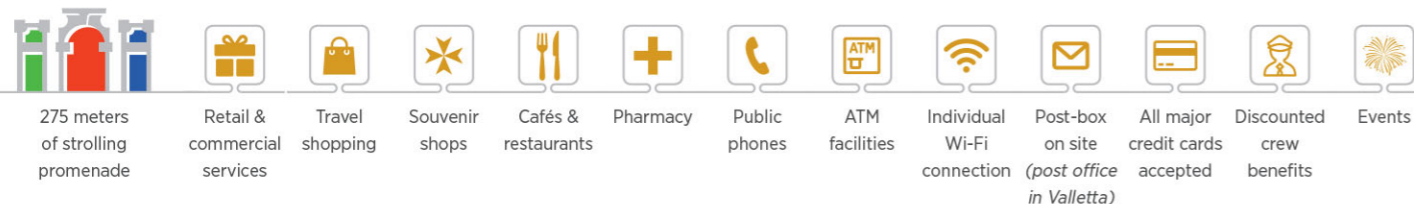


## THE VALLETTA WATERFRONT

Step off the ship immediately onto the neighbouring Valletta Waterfront, an award-winning and favourite landmark on the Island of Malta. There are nineteen beautifully restored 18th century warehouses and bastions, built during the late Baroque period. The exquisite gemstone buildings were originally commissioned by Grand Master Pinto to be used as stores by the Knights of St. John.

The iconic doors of the heritage buildings have been revived today with an artistic impression of colour. From days past, the coloured doors represented the storage of goods, with blue for fish, green for produce, yellow for wheat and red for wine.

Ushering in a modern era while delicately blending the old with the new, these treasured structures have been transformed into a diverse variety of convenient commercial services stretching along the water's edge. The Valletta Waterfront is the key element of the Valletta Cruise Port, and the recognized centre for all cruise activity.



## AT YOUR SERVICE

Valletta Cruise Port is host to a natural deep-water harbour, offering access to all sized ships, year-round. There are two passenger terminal facilities with the main terminal located in the historic Magazino Hall. It is fully modernized and equipped with all necessities, including check-in counters, a comfortable waiting area, and accessibility for guests with different abilities.

A Wi-Fi link from the Magazino Hall to the ship allows for simultaneous onboard registration and check-in. The facilities are easily capable of processing a minimum of 500 guests per hour.

Malta's convenient size makes everything within close proximity. Whether for homeporting or turnaround operations, Valletta Cruise Port is just minutes away from Malta International Airport. The airport handles over six million passengers per year for both scheduled and non-scheduled services connecting to all major and secondary European cities and valuable source markets. A wide variety of major hotels are also available and the capital city of Valletta is a short fifteen-minute walk to the port. Thus, Malta offers the exciting opportunity to combine air or land and cruise tours.



**CRUISE TERMINALS**  
Open 24/7 year-round check-in facilities; baggage services; accessibility for passengers with different abilities



**SAFETY & SECURITY**  
ISPS-compliant



**WIRELESS CONNECTION**  
Both terminals



**CABLE CONNECTION**  
Cat. 5 and fibre-optic



**CHECK-IN COUNTERS**  
Available



**SCREENING EQUIPMENT**  
1 large X-ray machine; 5 hand luggage X-ray machines; 5 walk-through detectors and handheld scanners



**OTHER TERMINAL EQUIPMENT**  
retractable tent 12m x 80m (total 960sqm); fixed tent 8.5m x 24m (total 204sqm); 2 mobile tents of 10m x 10m (100sqm each); large covered wagons, large and small push trolleys; forklifts; luggage handling equipment: tow trucks, mobile cranes: 1 small crane (2.5 tons) and larger cranes available on request; conveyor belt; additional equipment available on request

# WORKING IN SYNERGY

VALLETTA CRUISE PORT IS A PROUD MEMBER OF:

Cruise Lines International Association (CLIA)

The Malta Maritime Forum

MedCruise

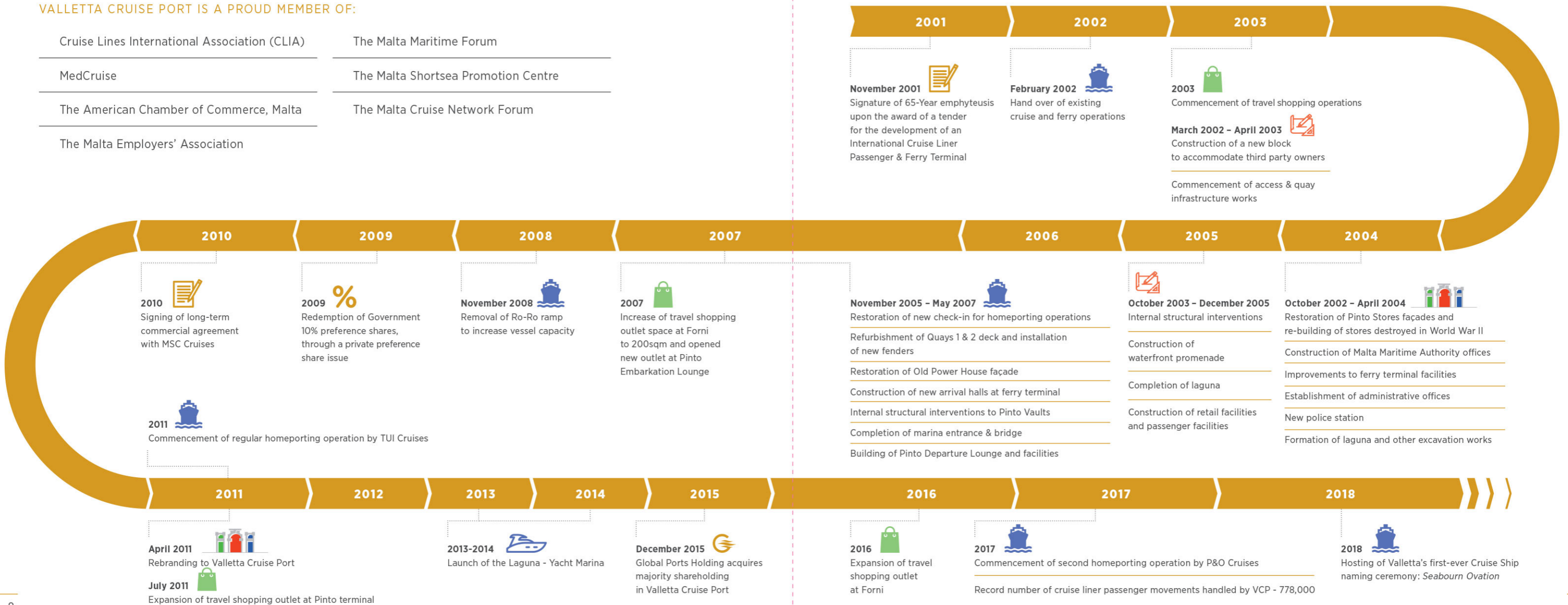
The Malta Shortsea Promotion Centre

The American Chamber of Commerce, Malta

The Malta Cruise Network Forum

The Malta Employers' Association

# OUR MILESTONES



# OUR PROMISE AND COMMITMENT

With a “can do” spirit and attention to detail Valletta Cruise Port makes a commitment to deliver a dependable operation based on the highest standards in the industry. No task is too small and we are up for the challenge. Just like the 18th century buildings have withstood the test of time, we have built a solid foundation and a reliable reputation over the years.

Having developed close relations with Government agencies and garnered the respect and cooperation of the local stakeholders and agents, this synergy allows everyone to respond as a unified team.

Transport Malta - the maritime authority, and the pilots association have invested in this commitment as well, which has included the acquisition of state of the art technology simulators. They offer continuous Grand Harbour safety manoeuvre training to the master of the vessel and fellow officers.

Malta has consistently received the highest ratings from both guests and the maritime industry. As an EU member, you can count on Malta for peace of mind and a consistent addition to any itinerary. Our confidence and ability to convey this promise is paramount.



15+ years continuous safe service record



Over 600,000 satisfied guests per year



Consistently ranking high on guest ratings



Direct communications with executive management



International & industry awards



Successful homeporting & turnarounds; Costa Cruises, Hapag-Lloyd, MSC Cruises, Norwegian Cruise Line, P&O Cruises, Pullmantur, Sea Cloud Cruises, Seabourn Cruises and TUI Cruises



Attracting new source markets



Flexible, efficient and competitive



Guaranteed response time



# AWARDS AND RECOGNITION

In all aspects of its operation Valletta Cruise Port is customer-driven, seeking to provide seamless experiences for its patrons, based on the needs and expectations of cruise lines, passengers and crew, whilst maintaining the destination’s unique identity. Valletta Cruise Port is focused on all aspects of the passenger experience from arrival to departure, with attention to detail. Together with other local stakeholders Valletta Cruise Port works relentlessly to ensure that Malta continues to excel as a destination.

Testament to this are the awards that Valletta Cruise Port has bagged, coupled by the excellent passenger satisfaction ratings.

Most notably Valletta Cruise Port was awarded the “Best Terminal Operator” award by Cruise Insight for two consecutive years. Furthermore, Valletta Cruise Port was listed as a ‘Top-rated Mediterranean Cruise Destination 2017’ in Cruise Critic’s 2017 Cruisers’ Choice Destination Awards.



**BEST TERMINAL OPERATOR**



**TOP-RATED MEDITERRANEAN CRUISE DESTINATION**



## SOCIAL RESPONSIBILITY

Valletta Cruise Port understands that its activities impact local communities and the environment in various ways and takes its responsibilities seriously. Valletta Cruise Port, also through the Valletta Waterfront destination, is committed to carrying out its activities responsibly, with the aim of leaving a positive impact through its operations.

To this effect, Valletta Cruise Port has signed the UNWTO Private Sector Commitment to the Global Code of Ethics for Tourism. This Code is a frame of reference for responsible and sustainable tourism development as endorsed by the United Nations General Assembly in 2001. By adhering to the Code, Valletta Cruise Port commits to implementing and promoting the Code's 10 principles in its business strategies and operations, covering the economic, social, cultural and environmental components of its activities.

Furthermore, Valletta Cruise Port is actively involved in the community, and supports a number of honourable causes particularly those with a humanitarian and social impact, in the areas of art and culture, and the environment.

Additionally, Valletta Cruise Port has completed Phase 1 of a new environmental risk management system following the ISO 14001:2015 standards.

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